



# Breakaway Reg 45 Summary

(June 2023 till November 2023)

**Ranbir Sidhu**

*Registered Manager (Breakaway)*



## ..this period to date in numbers....



Total Number of Children	22	New Children admitted – 6, Children discharged - 4
Total Number of Staff	30	New recruits – Nil, Staff left – Nil, Change in contract - 1
Reg 40 Notifications	2	Staff SB, Child IS
Complaints	2	Child BH's mum, Staff GP
Medication Errors	2	Child SAAS's PRN medication locked, Child SC's cream
Incident and Accidents	35	Including injuries to children (10) and staff (12)
Record of Concerns	23	Relevant to 13 children
Missing from care	Nil	
Physical Interventions	1	Child CW – 8 sec caring C hold
Sanctions	Nil	



'I just wanted to say thank you for the support yourself and AJ have given me this past week. I got myself into a right state and you've been so reassuring and supportive! It's refreshing to have a manager like yourself after previously not having very nice managers.' (Staff member GP – 28th June 2023)

'Thank you for looking after our RJB and she felt secured and happy because we notice that every time we are dropping her, no resistance at all.' – (RB's mum 20<sup>th</sup> Aug 2023)

Myself and the family just wanted to take the time to thank you all for all the support and care you provided SO and AO over the last few years. By providing my them respite care over the years, you've gave us, the family, the opportunity to take a break and have some short-term relief which we truly appreciate. Although AO and SO will no longer be accessing Breakaway, we will always hold you all and your services dear to our hearts. Again, thank you all for everything. God bless you all. (GM – (SO and AO's sister 7<sup>th</sup> June 2023)

'It has been a pleasure working with you and the team. As a team you are inspirational in the work you do with the children and their families. Keep up the good work.' (AT – CWD Team's ATM -- 24th November 2023)

'VB is making less mess with water, acknowledges the hello, able to pick facial expressions of the family members, gets involved in household chores, social skills have improved since he has been at Breakaway'' – ICS case notes (NA – FSW at CWD team -- 18th Oct 2023)

'Just a quick email to say a huge "THANK YOU" to you and your staff for accommodating our service over the past two weeks. It gave parents an opportunity to be in a far more natural environment..' (CD – Contact service manager @ Contact Centre – 20<sup>th</sup> July 2023)



'Thank you so much for the lovely pictures and everything your team has done by looking after MA over the year's.' – (MA's dad 15<sup>th</sup> Nov 2023)

'Thanks for all that you and the team did for JT. She was so happy and settled and I'm sure she's missing you all already. She'll probably see you around the school car park and I hope to see you at Breakaway at some point when I pop in for the toddler group. All the best, you're worth your weight in gold.' (JT's mum 25<sup>th</sup> Oct 2023)



## Health & Safety Issues Identified



- Inflatable bed for child EC
- Child SC's wheelchair stabilisers
- Single Use Plastic Items Ban (Oct 2023)
- Heavy items/ Rubbish thrown over the fence from number 1
- Child's bedroom locked
- Transfer of child (wheelchair user) in minibus 2:1
- Patients from number 3 – out of hours
- Car Park Barrier
- Power Cut
- Medication recall alerts from SBC



## Service Highlights

### Children's Targets and 'Worries & Concerns'

Key working monitoring Sheet  
PHLO for target setting  
Measurable progress of targets

### External Support

Heathrow Rangers  
Knit Your Socks Off  
Astro Network Improvement

### Above and Beyond

Home provides day care services and is in process of introducing 'Out of Borough' referrals. One of the child has recently been reunited with his family after a year. This child was placed as emergency, no other placement was identified for this child due to his challenging needs.  
SCF Logo originated from Breakaway - JK  
No Referral on the waiting list

### You said, We did

Wow Wall  
Spotlight Corner  
Activity Planner  
Children's Meetings

### Service Feedback

Feedback is gathered using various resources.  
Coffee Mornings  
Link meetings with AVS and CWD team  
Survey Monkey  
Use of Venue

### Service Improvement

SIP Generated from Reg 45  
Staff Supervision Tracker  
Workforce development plan

### Staff TEAM

No long term sickness  
Safer Recruitment  
Coffee Mornings  
Training Matrix  
Staff Champions



## Actions to improve the Quality of Care over the next six months

Aim (IMPROVEMENT PLAN for next 6 months)	Action to be taken
The quality and purpose of care standard (regulation 6)	<ul style="list-style-type: none"> <li>• Out of Borough Referrals</li> <li>• Continue Coffee Mornings with themes</li> <li>• Parents' feedback via Survey monkey</li> </ul>
The children's views, wishes and feelings standard (regulation 7)	<ul style="list-style-type: none"> <li>• Child Friendly feedback booklets</li> <li>• Purchase inflatable bed for EC as per his choice of colour</li> </ul>
The education standard (regulation 8)	<ul style="list-style-type: none"> <li>• Makaton signs for child SM</li> <li>• Liaise with SEND team for child RE's educational needs</li> </ul>
The enjoyment and achievement standard (regulation 9)	<ul style="list-style-type: none"> <li>• Book activities for Christmas holidays</li> <li>• Share children's photos with parents regularly</li> <li>• Review targets with staff champion</li> </ul>
The health and well-being standard (regulation 10)	<ul style="list-style-type: none"> <li>• Book mandatory trainings for new staff</li> <li>• Update dietary requirement chart for new referrals</li> <li>• New recruits to be booked for generic medical needs training with SSN team</li> <li>• EC's physio sessions to be arranged</li> <li>• Management to review the in house medication refresher</li> </ul>
The positive relationships standard (regulation 11)	<ul style="list-style-type: none"> <li>• Continue visits to other short break settings</li> <li>• Staff and Children's Christmas Party</li> </ul>
The protection of children standard (regulation 12)	<ul style="list-style-type: none"> <li>• Chase up MC and BM's DBS renewal</li> <li>• Staff training refreshers – BC submitted</li> <li>• Share code/ Right to work checks</li> </ul>
The leadership and management standard (regulation 13)	<ul style="list-style-type: none"> <li>• Add new recruits to Workforce development plan/ Training matrix/ SOP</li> <li>• Enrol new recruits to NVQ level 3</li> <li>• Safer Recruitment for new recruits</li> <li>• Explore Research in Practice</li> <li>• Recruit the vacant positions</li> </ul>
The care planning standard (regulation 14)	<ul style="list-style-type: none"> <li>• Introduce new referral</li> <li>• Class visits for new referrals</li> <li>• Oversee child VB's reunification with family</li> </ul>



**THANK YOU FOR LISTENING**